## **BOARDING/DAYCARE TERMS & CONDITIONS**

## ALL AMERICAN PET RESORTS PUNTA GORDA 6101 DUNCAN RD (HWY 17) PUNTA GORDA, FL 33950 941-916-9655 info@aaprpuntagorda.com

- 1. The overnight Boarding rate is \$45 per dog per night PLUS ANY ADDITIONAL SERVICES ADDED. The day of drop off is always charged in full. The day of pick up is \$20.00 per pet if pick up between 12 PM-6 PM.
- 2. The Daycare rate is \$35.00 per dog
- 3. LATE PICK UPS BETWEEN 6PM-11PM: Must be prearranged with a credit card on file and will be charged at an extra \$20 PER PET
- 4. HOLIDAYS require a \$50 NON-REFUNDABLE/NON-TRANSFERABLE deposit per pet
- 5. Items left with your pet may not be returned/or in poor condition. We are not responsible for those items left or their condition.
- 6. AGGRESSIVE PETS: Pets determined to be aggressive or otherwise difficult will be charged an extra handling fee of \$15.00 per day. Should your dog injure a staff member, customer or another dog, you will be held liable and responsible for any costs incurred. If we are unable to handle your pet(s) we reserve the right to request that you make alternate care arrangements for your pet immediately.
- 7. GROUP PLAY: Should you desire that your pet participate in group play, the rate is \$5.00 per day. Please refer to the Group Play contract for more details OR private times are \$10 each (for 15 minutes).
- 8. BATHING & NAILS: Upon request your pet may receive a bath (Starting at \$15+) Nails \$20
- 9. COMMON CANINE MALADIES: I am aware that <a href="wherever">wherever</a> multiple dogs come in contact with one another, my dog may be exposed to common airborne canine viruses, allergens and digestive upset. I am also aware that vaccinating my pet only protects my pet from known strains of viruses. This pet resort cannot control airborne viruses and allergens. I am aware that if my pet becomes ill while boarding, the staff will contact me. If my pet becomes ill once returning home, I agree to let the pet resort know as soon as possible. We do not cover the cost if treatment should your pup contract Bordetella.
- 10. INTESTINAL UPSET- Although we offer PURINA EN if you do not bring your own food. We HIGHLY recommend that you provide your own food for your pet. If you do not use your own diet and your pet experiences an intestinal tract upset that results in the need for veterinary care all fees and expenses will be charged to you at check out. This includes a change in environment, stress and anxiety.
- 11. DESTRUCTIVE BEHAVIOR/EXTRA CLEAN UP FEES: In the event that your pet destroys any of our furnishings you will be asked to cover replacement costs, not to exceed \$100. Extra clean up due to excessive accidents will result in an additional \$10 fee per day.
- 12. INFESTATION: Pets entering this resort must be free of fleas and ticks. If your pet enters our resort with fleas or ticks you will be assessed an infestation fee of \$50 per pet. Other fees may also apply such as personal handling of your pet to remove fleas or ticks, the application of prevention products, Capstar and any other measures that must be taken by the resort in order to stop an infestation.
- 13. ABANDONMENT: State statutes consider pets to be abandoned if not picked up by the owner(s) after 10 days following the arranged pick up date. Abandoned pets will either become the property of the local animal shelter or adopted without resort liability.
- 14. HURRICANE SEASON: Our resort is located in Evacuation Flood Zone "A". We require an emergency contact person to pick your pets up in case of a mandatory evacuation. No pets or staff will be in the building after evacuation. You cannot board your pet without an ER contact during this season (June 1st -November 30th).
- 15. Our first and foremost concern is the best interest of your pet. In order to provide the best boarding experience for your pet, we reserve the right to alter programs or care for your pet. Any such alterations that result in extra costs will be passed on to you.
- 16. I agree that if someone other than the undersigned is to pick up my pet on the departing date, I will provide either verbal or written authorization.
- 17. I hereby grant All American Pet Resorts Punta Gorda permission to obtain vet information regarding my pet's vaccinations and overall health history and any needed veterinary treatment for my pet at my expense.
- 18. I have read this agreement and understand its terms and conditions. I further entrust All American Pet Resort Punta Gorda to care for my pet(s) for current and future boarding.
- 19. I hereby disclaim and release All American Pet Resorts Punta Gorda and its affiliates from any and all liability that may arise directly or indirectly from any activity or service that I authorize for my pet while in the resort.