

# ALL AMERICAN PET RESORTS®

== ROYAL OAK ==

4227 Delemere Blvd, Royal Oak, MI 48073  
248-554-0100

## Boarding and Daycare Terms and Conditions

Owner's Name: \_\_\_\_\_

Dog's Name(s): (Please Print) \_\_\_\_\_

**This is a Contract between All American Pet Resorts Royal Oak (AAPR RO) and the pet owner whose signature appears below (hereinafter called "Owner")**

**BOARDING-** The daily rate is **\$50 per calendar day**. Extra activities are an additional charge! Our business hours are Monday through Saturday from 8 am-7 PM and Sunday 12 PM- 7 PM. **YOU CANNOT PICK UP OR DROP OFF IF IT IS NOT WITHIN THE BUSINESS HOURS.** If you absolutely need to drop off or pickup outside of business hours, it is a **\$40 EXTRA FEE!** You MUST let the receptionists know if you are doing this and make payment arrangements ahead of time. **THE DAY OF DROP OFF IS ALWAYS CHARGED IN FULL.** If you pickup your pet(S) before NOON Monday through Saturday, you will have \$20 per pet taken off the charge for that day. If you pick up before 2PM on Sunday, you will have \$25 per pet taken off the charge for that day. **IF YOU PICK UP AFTER THESE TIMES IT WILL BE A FULL DAY CHARGE. WE DO NOT ACCEPT ANY OUTSIDE BEDDING OR POROUS MATERIALS.** We will accept hard plastic or rubber toys, such as Nyla Bones or Kongs. Items left with your pet may not be returned or may be returned in poor condition. We are not responsible for any lost items or their condition. **We ask that all food brought from home is in pre-packaged meals.** Any excessive baggage or food containers brought in will be charged a \$20 fee per stay.

**PHOTO AND VIDEO RELEASE:** We love to post pictures and videos on Facebook, our website, and/or in ads. Owner agrees to allow AAPR RO to use Owner's pet's name and any images or likeness of Owner's pet taken while he/she is at AAPR RO, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, owner releases to AAPR RO all rights that Owner may possess or claim to such image, likeness, recording, etc.

**FLEA/TICK FREE:** All dogs must be flea/tick free. Should a dog be observed to have fleas or ticks, a flea/tick bath treatment will be applied and charged to the owner at a rate of up to \$50.00 depending on severity and size of dog.

**CAMERA SUITES -** Camera rooms are NOT guaranteed for daycare clients! They are given based on REQUEST and are given on a first come, first serve basis. **If you insist on a camera suite, there will be an additional charge of \$5 daily, per suite. Caribbean Boarding Request are Also \$5 extra a day.**

**SOCIALIZING -** Any pet coming into the resort will have to be socialized first, this means they will be put into smaller groups of dogs and introduced slowly until your pet is ready for Group Play. This is determined by the staff! **Any dog past 8 months of age that is not fixed will have to be socialized ONLY until fixed.**

**GROUP PLAY -** Should you desire that your pet participate in Group Play, the rate is \$5 extra per day, but you will not be charged the day of PICK-UP or DROP-OFF for this service. You are GUARANTEED one 1 group play session of Group Play each day once your pet makes it to group. Should you wish for your pet to participate in the Group Play on the day of arrival, they must arrive BEFORE their appropriate playtime session.

**If you do NOT want group play for your pet, Initial Here:**

Our Group Play schedule is as follows: Big dogs play from 9:30am - 11:30am and from 2pm - 4pm; Small dogs play from 11:45am - 1:45pm.

**BATHING & GROOMING -** All pets that stay with us for 4 or more nights may receive a mini bath from one of our kennel staff members. These baths are at our discretion and cannot be requested. **These mini baths will range from \$12 - \$20. ONLY GROOMING IS GUARANTEED.** You can request grooming at check-in for services such as: nails, brush outs, undercoat, pads, haircuts/trimming, glands, etc. This service guarantees your satisfaction and delight with our care. All pets pick up an odor as the stay lengthens, and we do not want you to put up with the need for bathing or grooming upon your return. The only way to waive the service is with a letter from a veterinarian explaining the risk (if any) preventing us from cleaning up your pet prior to departure.

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**O GF HECVQPU** "Y g'ecp'cf o l'p'k'ngt'q'tcn'lo g'f'lecvk'qpu."g{ 'f'f'qr u.'cpf "gct'f'f'qr u.'cpf "cp{ "eng'c'p'ki "cpf "d'c'p'f'ci kpi 'hqt'c'&7'ej cti g'r'gt'o g'f'lecvk'q'p.'r'g't'f'c{ 0'k'p'w'rk'ku'c'&37'ej cti g'hqt'GCEJ "uj qw'CP{ "Sur'gekn'j cpf'rkpi "qt'uv'q'ci g'S'eqwf 'lpew'cp'cf f'k'k'q'p'c'f'ej cti g'vj cv't'cpi gu'&32/&37'ej cti g'r'gt'o g'f'lecvk'q'p.'r'g't'f'c{ 0

**INTESTINAL UPSET -** We always recommend bringing your own food in a prepackaged bag per meal, however, we do offer food here for no additional charge. Through the years, we have developed a well-balanced and easily digestible diet that we provide for our guests. If your pet does get intestinal upset during their stay, we start by giving them chicken and rice to try to settle their stomach. After that, if they still are experiencing intestinal upset, we use a probiotic and make sure they don't get dehydrated. By signing this agreement, the owner allows All American Pet Resort Royal Oak to use holistic remedies such as probiotics and anti-anxiety chews in order to make your pets stay more comfortable and to aid them with their discomfort. Please notify the staff if you would prefer us not to use these remedies.

**PLEASE LIST ANY FOOD ALLERGIES** \_\_\_\_\_

**DESTRUCTIVE BEHAVIOR -** In the event that your pet destroys any of our furnishings, you will be asked to cover replacement costs. These costs are not to exceed \$100.

**ABANDONMENT -** State statutes consider pets to be abandoned if not picked up by the owners after 10 days following the arranged pick up date. Abandoned pets will either become the property of All American Pet Resorts Royal Oak or the local animal shelter, rescues or be adopted without any Resort Liability and Responsibility.

# ALL AMERICAN

## PET RESORTS®

### == ROYAL OAK ==

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Our first and foremost concern is for the safety and health of your pet. In order to provide the best boarding experience, we reserve the right to alter programs or care for your pet. Any alterations that result in extra costs will be passed to you. **Initial Here:** \_\_\_\_\_

I AGREE that if someone other than the owner is to pick up my pet on the departing date, I will provide either written or verbal authorization. **Initial Here:** \_\_\_\_\_

I HEREBY GRANT All American Pet Resort Royal Oak permission to obtain any needed veterinary treatment for my pet at my expense. I have read this agreement and understand its terms and conditions. I further entrust All American Pet Resort Royal Oak to care for my pet(s) for current and future boarding. **Initial Here:** \_\_\_\_\_

I HEREBY disclaim and release All American Pet Resort Royal Oak, and its affiliates, from any and all liability that may arise directly or indirectly from any activity or service that I authorize for my pet while staying in this facility.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

## GROUP PLAY PORTION OF CONTRACT (Agreement to Hold Harmless)

This is a contract between All American Pet Resort Royal Oak and the pet owner, whose signature appears below (hereinafter called "Owner").

### AGREEMENT TO HOLD HARMLESS, WAIVER AND ASSUMPTION OF RISK

I want my dog to receive play time with the other dogs at All American Pet Resort in Royal Oak. My dog is well socialized and will not attack or bite another dog. I understand that this is not without risk to my dog, and I am aware that some dogs may bite and/or injure another dog while playing. **Initial Here** \_\_\_\_\_

I hereby waive and release All American Pet Resort Royal Oak and its' employees from any and all liability for any injury or damages which my dog may suffer, including specific ally, but not limited to, any injury or damages resulting in the action of any dog, and I expressly assume the risk of such damage or injury. **Initial Here:** \_\_\_\_\_

I understand that I am liable for any medical expenses incurred by an employee or damages that result from injuries caused by my dog. **Initial Here:** \_\_\_\_\_

Should your pet develop common symptoms during the acclimation of our boarding process, I authorize All American Pet Resort s to use the veterinary approved remedies to begin treating these common occurrences. **If my dog does have to go to the vet, I understand that there is a \$50 transport fee.**

**Initial Here:** \_\_\_\_\_

I authorize All American Pet Resorts Royal Oak employees to carry my pet. **Initial Here:** \_\_\_\_\_

In consideration of, and as an incentive to the acceptance of my application for my dogs' participation in Group Play with other dogs at All American Pet Resort Royal Oak, I hereby agree to hold All American Pet Resort Royal Oak and its' employees harmless from any and all claims.

**SIGNATURE** \_\_\_\_\_ **Date** \_\_\_\_\_

**Print Name :** \_\_\_\_\_